



ClearWater
HIGH RISE CLEANING



THE EXPERTS IN PROPERTY MAINTENANCE ACROSS THE UAE.

The Clear Water High Rise Cleaning division helps your building support your business with a full service of cleaning solutions.

We bring our expertise to high rise properties nationwide. No matter where you're located – across the UAE, Clear Water will come to you.

T: 04 33 88 373 • E: info@clearwater.ae

FAST, EFFECTIVE CLEANING SOLUTIONS

Clear Water's team of rope access (abseiling) maintenance experts make use of a highly practical, easy-to-install rope access system. This non-permanent solution provides us with access quickly and safely, without disrupting the workforce inside your building, or the pedestrians below.

We provide window cleaning services across the commercial, industrial and domestic sectors. With access to a variety of tools and equipment, we pride ourselves on being able to access properties that many others can't.

Our use of innovative equipment means we are able to reach buildings with little or limited access. This ensures cost effective high rise window cleaning regardless of size of contract. Based in Dubai, we are highly experienced in working with city-based clients throughout the UAE, who own high rise buildings. This makes us one of the leading companies for high rise window cleaning currently operating in the UAE.

We think it's as important to look as good on the outside as you do on the inside. Whether you need a one off service, or are looking for a company to provide you with regular maintenance services, we can help. Our highly skilled expert team are dedicated to providing exceptional levels of service and paying meticulous attention to detail. **We guarantee to cause minimal disruption, and get maximum results.**





THE IMPORTANCE OF ROPES.

Ropes have been used for a myriad of purposes for many thousands of years. From the construction of the pyramids to sailing boats that navigated the world, ropes have helped us build extraordinary structures and go about basic maintenance tasks for Millennia. Humans have been using ropes for ascending and descending for hundreds of years, allowing us the freedom to explore and reach places that were otherwise inaccessible.

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THE DIFFERENCE IS CLEAR.





PERFECTION ON EVERY LEVEL

Clear Water was established in Dubai in 2006 with a keen focus on presenting professional service and quality window cleaning and building maintenance to the UAE. With a huge demand due to the ever growing city skyline we introduced our High Rise division in 2012 and have since an enviable reputation in the facade cleaning industry.

The Clear Water High Rise Cleaning division helps your building support your business with a full service of cleaning solutions. We bring our expertise to high rise properties nationwide. No matter where you're located – across the UAE, Clear Water will come to you.

In this towering landscape, we understand that every building brings a unique set of needs to the table, and our expert technicians are here on hand to deliver safety and precision, quality and efficiency. When you choose Clear Water for your high rise building cleaning needs, you know that you're getting all of the components that make a service great.

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ABOUT ROPE ACCESS.

As premium space in major cities has become smaller, architects have grown bolder and buildings built higher than ever before. The construction of these modern day wonders has seen them built in every major metropolis of the world. No where more so in the last thirty years than the United Arab Emirates.

With its record breaking skyline and more and more skyscrapers and high-rise office blocks added with every passing year the necessity for a safe system of rope access to enable maintenance and building cleaning has become increasingly important to the modern age.

When cleaning and maintenance tasks need to be performed at these heights, there is one practical, safe and non-disruptive solution which stands above the competition. Rope access systems.

Rope access as we know it today began in the early 1980s, adopting a technique originally developed by cavers and pioneering mountaineers. Back then, their system only used one rope and there was a necessity to add an extra



level of safety when used for working at extreme height. As a result, a back-up security rope was added for fall protection purposes – and so began the system we are familiar with today.

Improved upon year by year, with exceptional industry safety records and the advantage of being highly cost effective, rope access has taken the building clean industry by storm and is currently found to be the norm when it comes to practical, safe access when working at height.

PERFECTION ON EVERY LEVEL.

A HEAD FOR HEIGHTS.

Watching a team of rope access window cleaners can be quite awe inspiring. Window cleaning using rope access requires an exceptionally high degree of skill. At the very minimum, all our rope access window cleaners will have demonstrated complete total competence in the following basic activities.

- **The proper inspection of equipment before it is used**
- **A thorough understanding of the risks involved in the procedure**
- **Performing a controlled descent**
- **Using a back-up system**
- **Changing between ropes**
- **Safe rigging, knots and rope management**
- **Assessing and selecting safe anchorages**
- **Third party safety**
- **The ability to implement an elementary rescue of co-workers**

Whatever your rope access window cleaning requirements, you can be assured that our skilled rope access teams can access your high rise windows safely. Every operative is thoroughly trained and all of the specialist equipment we use is thoroughly inspected and maintained. All recommended safety procedures are adhered to and documented and we are fully compliant with all HSE regulations and recommendations.

With rope access we will create the minimum disruption to your work place while ensuring that we do not in any way endanger your employees or the general public. Despite the impressive acrobatics of rope access window cleaning techniques, it is the safest and most cost efficient method of cleaning those hard to reach windows.

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THE CLEAR WATER PROCESS.



SITE VISIT

We like to meet our clients and establish a great working relationship from the start. So upon first contact with Clear Water High Rise Cleaning, we will assign an experienced project manager to come and pay a site visit and meet you in person. Our Project management team will note down any requirements and advise on what the scope of the job entails and the type of works needed to complete the job.



QUOTATION

After the initial site visit our project manager assigned will co-ordinate with you and advise of the full scope of cleaning works needed to carry out the job. We will then provide you with a full written quotation stating the price and costs of any materials used, all at competitive prices. We then book in the job and the best date convenient for you to begin the works.



COMPLETION

Your dedicated job team will oversee every aspect of your building clean, making sure that you're completely updated throughout the entire scope of works. Since we're able to design, plan and deliver your cleaning requirements simultaneously, you'll only ever have to deal with one supplier the entire time - us! 100% client satisfaction is our goal, each and every time.

CLEAR WATER TAKES A TAILORED APPROACH TO HIGH RISE WINDOW CLEANING.

OUR CLIENTS CAN ANTICIPATE A SERVICE THAT DELIVERS:

PLANNING.

Our initial assessment to determine how to safely and effectively clean your building.

QUALITY.

From equipment to cleaners, our team has is committed to using the highest caliber commercial-grade equipment and cleaning detergents.

SAFETY.

All of our technology is IRATA approved, our technicians are skilled, hard-working, and knowledgeable—and more importantly, they're cautious. We utilize safety equipment to rappel from the rooftop or ledge to access windows and clean them with amazing speed and accuracy. In all aspects of our high-rise cleaning jobs we ALWAYS prioritize the safety of our staff and your property.

SERVICE.

We care about creating positive, long-term relationships with our customers. From appointment setup to the service itself, you'll always be treated with respect and transparency.

“ We take our job seriously, and whatever project we take on will not be completed until we are undeniably confident that we did an exceptional job. ”



A BRILLIANT CLEAN
EVERY TIME...

SAFETY AND A STREAK FREE SHINE:

ALL OF OUR TECHNICIANS OFFER:

- Certification and complete training from IRATA
- Comprehensive on-the-ground experience
- Established safety protocol
- FULL insurance coverage

Whenever Clear Water begins a high rise window cleaning project, we put an extraordinary amount of effort to ensure that each and every window is clean. We take our job seriously, and whatever project we take on will not be completed until we are undeniably confident that we did an exceptional job.



Service Level Agreement

For our long term contract customers, to ensure continuity and consistency to them, we provide a Service Level Agreement. This additional commitment demonstrates our commitment to deliver a reliable service and covers a number of factors including the quality, availability and responsibility of us and our operatives in ensuring our customers are satisfied with the service they receive.

Central contact point and payment point to ease administration
Excellent safety record and audited health and safety (HSE) compliance
We always use local operatives who are fully trained and insured
We operate a continual quality improvement policy and carry out courtesy calls and quality audits to gauge customer satisfaction. Any problems are immediately rectified.
We provide satisfaction dockets for every job that we undertake
We are able to provide a flexible service and respond rapidly to customer requirements such as requests for additional cleans

We have a dedicated help line and respond rapidly to all queries and requests

Regardless of where your office is located or how difficult it maybe to clean, the Clear Water team are ready to provide a sparkling-clean facade that will always show your business at its best to both visitors and passersby.



According to the Centre of the Council on Tall Buildings and Urban Habitat (CTBUH), Dubai hosts almost 20 per cent of the world's tallest completed buildings. Towering buildings can be seen in almost any direction, giving a sense of awe and wonder to anyone.

OUR CLIENTS

WE PUT YOU FIRST

Building lasting relationships with our customers is hugely important to us all at Clear Water.

We've been working with some of our customers for over ten years, which is why they trust us to come back time and again. We're straight-talking, clear-headed and flexible. And above all, we are incredibly easy to deal with.

'We've been working with some of our customers for over ten years, which is why they trust us to come back time and again...'

WE LIVE AND BREATHE QUALITY

As well as the finished job done right and on time, we also pride ourselves on an unsurpassed level of service. Our team's pinpoint attention to detail throughout each stage of every project means that everything runs smoothly, and you can be as involved as closely or as often as you want. Our aim is to deliver every project on time, on budget and snag-free.

BUILT ON EXPERIENCE

Our teams work across a wide variety of property and building maintenance sectors, so we're in a position to offer a number of different services and a range of works right across the maintenance spectrum. From AC servicing & repair to plumbing, electrical, cleaning and more, our modern fundamental approach to property maintenance proves the theory 'keeping it simple *always* works'.

DEPENDABLE. TRUSTED. EXPERTS.



T: 04 33 88 373

E: info@clearwater.ae

CLEAR WATER TECHNICAL SERVICES LLC

WAREHOUSE NO 1. • AL ASAYEL STREET SERVICE ROAD • AL QUOZ • DUBAI • PO BOX 211640

www.clearwater.ae